



Dear Club Napha Guests, “Sawasdee” and a warm welcome to Amari Pattaya!

On behalf of the entire team, we would like to extend you a warm welcome and trust your stay with us will be both enjoyable and comfortable.

We invite you to turn your travel experiences into endless rewards at our participating hotels and resorts spanning to Thailand, Sri Lanka, Bangladesh, Qatar, Maldives, Greater China to name just some of our destinations.

ONYX Rewards is the loyalty program of ONYX Hospitality Group, where you can earn and redeem points from your stay in participating ONYX properties. To join ONYX Rewards connect to www.onyx-rewards.com or contact team member Club Napha for your ONYX Rewards Membership.

Our Club Napha is open from 06:00-21:00 and exclusive lounge benefits include:

- Private check-in and check-out service.
- Complimentary Wi-Fi for maximum of six devices during the stay.
- Complimentary welcome amenities upon your arrival.
- Breakfast is served daily from 06:00-10:30 at Club Napha on the 19th floor.
- Light snacks and beverages from 11:00-14:00 at Club Napha on the 19th floor.
- Afternoon tea from 14:00-16:00 at Club Napha on the 19th floor.
- Evening cocktails and canapés from 17:30-19:30 at Club Napha on the 19th floor.
- Evening Service (Chargeable) from 19:30-21:00 at Club Napha on the 19th floor.
- Complimentary laundry or pressing of 2 pieces per room per day. Unused pieces cannot be accumulated.

For the comfort of all guests, smart casual attire for visit to Club Napha is requested.

Kindly be informed that you may receive an online guest satisfaction survey, which we would appreciate you to complete.

Our team at Amari Pattaya welcomes the opportunity to listen to your comments and share your experience, during your stay and on departure.

However, should you wish to share direct feedback, please contact us directly, or provide us with a phone number and we will personally call you at your convenience.

If you require further assistance to make your stay at Amari Pattaya more enjoyable, contact directly through email Executivelounge.pattaya@amari.com or telephone +66 38 418 418

Wishing you a pleasant stay and thank you for choosing to stay with us.

Warmest wishes,

Team Member Club Napha